

PRESTAN Professional Adult Series 2000 Manikin

Frequently Asked Questions



***NEW & IMPROVED* PRESTAN Professional Adult Series 2000 Manikin & *REDESIGNED* PRESTAN CPR Feedback App FAQs are highlighted in red (Updated: May 2024)**

What are the added features of the *REDESIGNED* PRESTAN CPR Feedback App?

- improved user experience
- easier setup - *with no need to calibrate breaths!*
- more intuitive CPR feedback - *with the addition of chest compression fraction!*
- expanded list of available languages

What languages are supported in the *REDESIGNED* PRESTAN CPR Feedback App?

Languages currently supported by the PRESTAN CPR Feedback App include German, English (Intl), English (US), Spanish, French, Italian, Dutch, Russian, Korean, Arabic, Malay, Thai, Vietnamese, Belarusian, Croatian, Czech, Danish, Finnish, Greek, Hungarian, Norwegian, Polish, Portuguese, Romanian, Slovak, Slovene, Turkish, Ukrainian, and Chinese.

The PRESTAN CPR Feedback app is not connecting to my manikin.

The PRESTAN CPR Feedback app has been redesigned and is available for download at www.prestan.app.

Can the PRESTAN Professional Adult Series 2000 Add-On Kit be used in a PRESTAN Professional Adult Manikin without monitor?

Yes, the Series 2000 Add-On Kit can be used in a PRESTAN Professional Adult Manikin without monitor. Please refer to the PRESTAN Professional Adult Series 2000 Add-On Kit Installation Guide for upgrade instructions. **PLEASE NOTE:** The PRESTAN Adult Series 2000 Add-On Kit is only recommended for 2018 manikin models and newer.

Can the PRESTAN Professional Adult Series 2000 Add-On Kit be used in a PRESTAN Professional Adult Manikin with monitor?

Yes, the Series 2000 Add-On Kit can be used in a PRESTAN Professional Adult Manikin with monitor. Please refer to the PRESTAN Professional Adult Series 2000 Add-On Kit Installation Guide for upgrade instructions. **PLEASE NOTE:** The PRESTAN Adult Series 2000 Add-On Kit is only recommended for 2018 manikin models and newer.

Can I install the PRESTAN Professional Adult Series 2000 Add-On Kit in the Jaw Thrust Manikins?

Yes, the PRESTAN Professional Adult Series 2000 Add-On Kit can be installed in a PRESTAN Jaw Thrust Manikin. Please refer to the PRESTAN Professional Adult Series 2000 Add-On Kit Installation Guide for upgrade instructions. **PLEASE NOTE:** The PRESTAN Adult Series 2000 Add-On Kit is only recommended for 2018 manikin models and newer.

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Can I install the PRESTAN Professional Adult Series 2000 Add-On Kit in the PRESTAN Professional Child or Infant Manikins?

No, the PRESTAN Professional Adult Series 2000 Add-On Kit cannot be installed in the PRESTAN Professional Child or Infant Manikins.

How do you install the PRESTAN Professional Adult Series 2000 Add-On Kit?

Please refer to the PRESTAN Professional Adult Series 2000 Add-On Kit Installation Guide and Installation Video.

Please Note: The newest version of the Series 2000 Add-On Kit contains a blue connector attached to the end of the white ventilation cord; however, the installation steps remain the same.

How do you differentiate between the PRESTAN Professional Adult Manikin and the PRESTAN Professional Adult Series 2000 Manikin?

The PRESTAN Professional Adult Manikin contains a blue CPR Monitor. The PRESTAN Professional Adult Series 2000 Manikin contains a medium skin tone CPR Monitor **with a white cord and blue connector.**

How do I install the PRESTAN CPR Feedback app?

Please visit www.prestan.app for download details.

How do I connect my manikin to the PRESTAN CPR Feedback App?

Please refer to the PRESTAN Adult Series 2000 and CPR Feedback Help Guide available on the PRESTAN website.

What does the PRESTAN CPR Feedback app record?

The PRESTAN CPR Feedback app records Rate, Depth, Recoil, Ventilations, Hands-off time, **Chest Compression Fraction** and performance scores.

Does the PRESTAN Professional Adult Series 2000 Manikin meet the Heart & Stroke requirements for feedback?

Yes, the PRESTAN Professional Adult Series 2000 Manikin along with the CPR Feedback app meets the Heart & Stroke requirements including rate, depth and recoil feedback, effective February 2021.

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What devices are needed for the PRESTAN Professional Adult Series 2000 manikin and CPR Feedback app?

For Apple devices: Compatible with iPhone, iPad and iPod touch. Requires iOS or iPadOS 13.0 or newer.

For Android devices: Requires Bluetooth® LE or 5.0 enable device running Android 5.0 or newer.

How many PRESTAN Professional Adult Series 2000 manikins can you connect to one device at a time?

The PRESTAN CPR Feedback app can connect up to (6) PRESTAN Professional Adult Series 2000 manikins at one time.

Can I use the PRESTAN Professional Adult Series 2000 manikin without app feedback?

Yes, you can use the PRESTAN Professional Adult Series 2000 manikin without the app feedback. The LED's is the top left-hand shoulder of the manikin work similar to the PRESTAN Professional Adult Manikins. Instead of a click, an audible feedback "beep" will be heard when compressions are performed with the PRESTAN Professional Adult Series 2000 manikin.

Are the PRESTAN Professional Adult Series 2000 lung bags the same as the original PRESTAN Professional Adult Manikin lung bags?

No, the ventilation adult lung bags (VALB) have a breath sensor holder attached to the lung bag so that the breath sensor can be connected to the PRESTAN Professional Adult Series 2000 and ventilation feedback can be reported through the PRESTAN CPR Feedback App.

Can I use original (ALB) adult lung bags with this manikin?

Yes, however the original adult lung bags (ALB) do not contain the breath sensor holder so you will not be able to record ventilation feedback through the PRESTAN CPR Feedback App with the ALB.

How do I insert and connect the PRESTAN Professional Adult Series 2000 ventilation lung bag?

Please refer to the PRESTAN Professional Adult Series instruction sheet for information on how to connect the ventilation lung bags.

What kind of batteries does the PRESTAN Professional Adult Series 2000 Add-On Kit require?

The PRESTAN Professional Adult Series 2000 Add-On Kit requires (2)-AA batteries. **PLEASE NOTE:** When installing batteries into the CPR Monitor, make sure that they are installed correctly matching the positive (+) and negative (-) markings inside the battery compartment.

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Do batteries come with this product?

No, batteries do not come with this product.

What is the warranty on the PRESTAN Professional Adult Series 2000 Manikin?

PRESTAN offers a **THREE YEAR LIMITED WARRANTY** against any defects in workmanship or materials under normal use with respect to its PRESTAN TRAINING MANIKINS.

Do I need to remove batteries after use?

It is always best to remove the batteries after use. However, the PRESTAN Professional Adult Series 2000 Manikin will go into a sleep mode after 10 minutes of no use and being fully disconnected from the app.

How do I clean my PRESTAN Professional Adult Series 2000 Manikin?

Please refer to the PRESTAN Professional Adult Series 2000 instruction sheet.

Who do I contact for support if I am having issues with the PRESTAN Series 2000 Manikin or CPR Feedback App?

Please contact your PRESTAN Authorized Distributor for support. If you forgot or do not have a distributor, then please contact info@prestan.com to locate a distributor.